

11/06/2021

Dear Valued Customer,

COSCO IZMIR (A5672) All stacked Imports will be available for collection from 12/06/2021 at 06h00 by mandatory truck Appointment Booking System only (Truck Appointment slots will be available from 04h00, 12/06/2021), provided they have been released by the Shipping Line.

The Terminal urges customers to take advantage of the Tier release system which has been re-introduced to minimise reshuffling in the yard. This will work in conjunction with the Truck Appointment System to facilitate an improvement in Truck Turn Around Time.

Pier 1 Terminal values your support in this regard.

Kind regards,



Customer Interaction Centre
Transnet Port Terminals

☎ 031-361 1150

☎ 0861 2044 85

☎ 031- 361 1715

✉ tptcallcentre@transnet.net

✉ complaints@transnet.net

✉ compliments@transnet.net



TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

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